

Are you homeless or at risk of becoming homeless?

Are you sleeping on a friend's couch, in a park, or a car?

Do you live in an overcrowded house?

Are you escaping domestic violence?

Do you know someone who is homeless or at risk of homelessness?

Help is available.

Homelessness services in Western Sydney

There are 13 services on the Western Sydney to help you if there is a chance you will become homeless. If you are already homeless, they will help you access crisis or transitional accommodation. Importantly they will work with you to help make sure that you don't become homeless in the future.

We help a range of people including single women and men, young people and families. All services can help Aboriginal people and people from different cultures. You can be referred to a service by a friend or family member, the Link2home phone line or by another service. If you'd prefer, you can contact services directly yourself.



1800 152 152

Link2home is a single state-wide information and referral service available 24 hours a day, 7 days a week. Our trained Link2home staff will assess your needs and, if needed, refer you to a local service to help you get the support you need.

NSW Domestic Violence Line

1800 65 64 63

Women can also call the NSW Domestic Violence Line 24 hours a day, seven days a week. It provides telephone counselling, information and referrals for women who are experiencing or have experienced domestic violence.

For more information

go to www.housing.nsw.gov.au/SHS and click on New Services.



help with homelessness

Information about homelessness services and support in Western Sydney



Western Sydney specialist homelessness services

Name of service	What it does	Who it's for	Area covered	Contact no.
Western Sydney Men2Home – Parramatta Mission	Accommodation and support	Single men	Parramatta, Auburn, Holroyd	9683 1630
Western Sydney Homelessness Outreach, Prevention and Rapid Rehousing Service – Mission Australia		Adults and families over the age of 21	All Western Sydney District	8886 4901
Blacktown/Hills Homelessness Service for Single Women including Victims – West Connect Provides the Jessie Street women's refuge.		Single women experiencing domestic and family violence, women exiting institutions	Blacktown, The Hills	4732 2318
Refuge Outreach Action Response (ROAR) – DV NSW Service Management. Provides the women's refuges Pam's Place and Essie's.		Women with children escaping domestic violence or exiting institutions. Men with accompanying children		9621 8253
Western Sydney Homelessness Service for Women with Mental Health Issues with Children – RichmondPRA		Women and their children who have mental health issues	All Western Sydney District	9393 3333
Cumberland Homelessness Service for Single Women and Women with Children Escaping Domestic Violence – Parramatta Mission. Provides the women's refuges: Thelma Brown Cottage and Kelly's Cottage		Single women over 25 and women with children experiencing domestic violence	Parramatta, Auburn, Holroyd	9891 2277
Parramatta/Holroyd/Hills Homelessness Service for Families – Wesley Mission. Provides the refuge for women with children, Pendle Hill Crisis Centre		Families, including women with children escaping domestic violence.	Parramatta, Holroyd, The Hills	1300 259 789
Auburn Youth and Families Homelessness Service – Barnardos		Young people, including young pregnant women or parents under 25, families over 25	Auburn	9646 2770
Parramatta Holroyd Homelessness and Housing Support Youth Service – Parramatta Mission		Young people, including young pregnant women or parents under 25, and families	Parramatta, Holroyd	8880 8222
Houses to Homes – Catholic Care		Young pregnant women and young mothers	Blacktown, The Hills	9837 2095
Blacktown/Hills Homelessness Youth Service – MARMAC		Young people		9672 9288
Blacktown/Hills Homeless Young Families – Mission Australia		Young people and young families		8886 6331
Youth Resolutions, Western Sydney Youth Living Skills & Prevention Service – Saints Care		Living-skills training to young people	Young people	9680 1201
Adele House	Case management, family outreach, sector development and mentoring.	People experiencing homelessness with drug and/or alcohol issues.	All Western Sydney District	6699 1031 1300 286 693
Alice's Support Services		Women and families with mental health issues.		9622 9791
Homeless Multicultural Women Integrated Support Service – Immigrant Women's Speakout Association		CALD women, with and without children, including those escaping domestic violence.		9635 8022